

# JAMES CARTER

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## SECURITY PROFESSIONAL

### *Corporate Investigations ~ Corporate Security ~ Executive Protection ~ Loss Prevention*

Highly qualified, dedicated individual with demonstrated skills in security, leadership and law enforcement. **Talent for investigative, interrogative and fraud detection services within a corporate environment.** Exceptional interpersonal and communication skills with an ability to develop rapport, establish relationships and disseminate information to individuals at all levels. A keen observer, interviewer, and an attentive listener. Former police detective trained to work with diverse personalities, cultures and populations. Manage assignments and responsibilities with maximum efficiency and accuracy.

#### *Core Competencies:*

- Fraud Detection
- Interviewing and Interrogations
- Research and Surveillance
- Security and Safety
- Communications
- Staff Training and Development
- Decision-Making and Problem Solving
- Investigations
- Planning and Organization
- Crisis & Emergency Management
- Risk Management & Asset Protection
- Communications/Public Relations Skills

## PROFESSIONAL EXPERIENCE

### *Investigative*

- ◆ Successful track record of planning, executing, and directing a broad range of investigative procedures that resulted in multiple arrests, confessions and successful prosecutions.
- ◆ Investigated and closed several significant fraud and credit card cases ranging in size from \$250,000 to \$1 million. Used finely honed communication skills to resolve matters with high level executives.
- ◆ As a First Grade Detective, I was assigned the most critical cases involving missing persons, internal theft, sexual assaults, narcotics, fraud, armed robberies, burglary and thefts in excess of \$50,000. Additional responsibilities included gang liaison, surveillance, interview/interrogation and crime scene processing.
- ◆ A specialist in people's actions, their habits, patterns and moving trails.
- ◆ Spearheaded the investigation of a series of armed robberies at local convenience stores in several municipalities in Hudson County. After a lengthy investigation and surveillance, four individuals were apprehended. After interviewing the four suspects, I was able to obtain full confessions from three. This led to a successful prosecution of all four suspects on multiple counts of second degree crimes.
- ◆ Prepared complex investigative reports and case files in a highly professional manner being concise, precise and highly descriptive.

### *Leadership and Law Enforcement*

- ◆ Trained new officers and detectives entering the Department.
- ◆ Recipient of numerous commendations including Outstanding Police Performance 14 times, Medal of Merit 3 times, the Lifesaving Medal and the Firearms Award.
- ◆ Excelled in conflict resolution situations where superior interpersonal skills were employed to calm people down and diffuse situations that could have easily escalated.
- ◆ Maintained a high rate of productivity as budget cuts reduced the detective division from 11 down to 5 handling the same number of cases with the same level of performance.

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**EMPLOYMENT HISTORY**

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Town of Paramus Police Department, Paramus, NJ, 2008 to Present

**First Grade Detective**

Promoted from Uniformed Police Officer to Plain Clothes Detective to Second Grade Detective to First Grade Detective during a two year span. Conduct general investigations, gather facts, and collect evidence for criminal cases. Conduct interviews, examine records, and observe activities of suspects. Exercise good judgment in making and implementing decisions.

Home Depot, South Plainfield, NJ, 2001 to 2008

**Security/Loss Prevention Manager**

Worked closely with store managers to prevent losses. Conducted interviews, performed surveillance, apprehended shoplifters and investigated internal theft.

United States Treasury, Customs Department, New York, NY, 1997 to 2001

**Import Specialist/ICERT**

Reviewed import bill of landings for accuracy. Reviewed international import visas and accessed duty and taxes on imports and exports. Transferred to Internal Affairs to perform investigations.

- Received the Commissioner's Unit Citation for conducting a narcotics investigation that led to the arrest and prosecution of 18 Federal employees.

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**EDUCATION & TRAINING**

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**Fairleigh Dickinson University**, Teaneck NJ

BS/BA in Criminal Justice/Sociology

- Captain Fairleigh Dickinson University Men's Track Team, Two years
- Two time Division 1 NCAA All America in Track & Field, Multiple time Big East Champion individually and as part of relay teams
- Held the Big East 300 Meters record for 20 years
- Held the 11<sup>th</sup> position in the world for the 300 Meters indoors in 1999
- Penn Relay Hall of Fame member

***Law Enforcement Training***

Top Gun Narcotic School, Advanced Criminal Investigation - FBI Certificate, Digital Evidence Collection, Basic and Advanced Interview and Interrogation, Annual Advanced Sexual Assault Training Seminars, Advanced Report Writing, Advanced Gang Training, Advanced Crime Scene Processing, Extensive Tactical Training/SWAT , Breathalyzer Certification, Latent Fingerprint Training

PBA member and past President 2012 to 2016

***Computers***

Promise Gavel, NJ LETS, NJ and National Criminal Database, TLO (people search), several Police Department programs including Search & Seizure, Property, Arrest Reports, all court related documents.